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EDUCATION

AppleCare technician training at Mesa Community College



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The courses incorporate curriculum from Apple's Learning Tracks for Macs and iPhones and may be completed in one semester.

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Mesa Community College, the only college in Arizona to offer the AppleCare Technician certificate program, offers two eight-week, for-credit, evening AppleCare courses this spring. The courses incorporate curriculum from Apple's Learning Tracks for Macs and iPhones and may be completed in one semester.

“Students completing the AppleCare Technician program will be highly qualified to obtain employment assisting consumers with Apple products and services,” Diane Meza, MITI-East Valley director, said in a release. “The courses offer entry level or incumbent IT workers opportunities to increase their skills and knowledge of Apple products and be able to troubleshoot Mac, iPhone and iPad devices.”

Students successfully completing this new MITI-East Valley program will be prepared to earn the AppleCare iPhone Certification and AppleCare Mac Certification credentials demonstrating their knowledge and expertise in servicing Apple products, the release states.

The first AppleCare course, iPhone Certification (BPC260), begins at 6 p.m. on Jan. 20; and the second course, MAC Certification (BPC262), begins March 22. Both classes are offered live online, meaning students meet with faculty, as a class, online during a specific day and time. Go to [mesacc.edu/applecare](https://www.mesacc.edu/applecare) (<https://www.mesacc.edu/workforce-development/miti>) for additional information.

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Keywords

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Alumni, community members inducted into Mesa Community College Hall of Fame (<https://www.yourvalley.net/mesa-independent/stories/alumni-and-community-members-inducted-into-mcc-hall-of-fame,201838?>)